



3630 E Kemper Road Sharonville, OH 45241 | 800-438-2647 | duboischemicals.com

February 13, 2025

Dear Valued Customer:

We hope this message finds you well. We are writing to inform you of an important change regarding our online sample submission portal.

Over the past 5 years, since the acquisition of Asterion Finishing Technologies in 2020, our teams have worked diligently to provide you uninterrupted service as we relocated our technical laboratory and staff to our headquarters in Sharonville, Ohio. This transition has allowed the team to be incorporated into the expansive network of DuBois Chemicals resources, including new analytical instrumentation and decades of expertise and experience.

As a part of this transition, the Asterion lab processes have been integrated into the DuBois work order system. As a result of this, effective **March 1, 2025**, we will be discontinuing the sample submission form on the Asterion website. Moving forward, we kindly request that all samples be sent directly to and communicated with our lab, who will receive and log the samples upon receipt. As a reminder, our new laboratory address is:

DuBois Chemicals
Attn: Lab 6
3630 East Kemper Road
Sharonville, Ohio 45241

Similarly, if sample test kits are required, we ask that you submit this request through your sales representative. If you are unsure of who your sales representative is or have any additional questions, please reach out to Tyler Lawson (tyler.lawson@duboischemicals.com) or DuBois Marketing (marketing.team@duboischemicals.com).

Thank you for your continued trust and partnership. We look forward to working with you through this new process and ensuring that your experience remains seamless and efficient.

Warm Regards,

Mary Conroy

Marketing Manager